

HEALTH AND WELLBEING BOARD: 22 MARCH 2018**REPORT OF THE DIRECTOR OF PUBLIC HEALTH****PHARMACEUTICAL NEEDS ASSESSMENT 2018****Purpose of Report**

1. The purpose of this report is to inform on the findings of the Pharmaceutical Needs Assessment (PNA) and to seek approval for the report to be published.

Recommendation

2. The Health and Wellbeing Board is requested:
 - a) to note this report;
 - b) to approve the PNA to be published.

Policy Framework and Previous Decisions

3. The last PNA for Leicestershire was produced in 2015 and can be accessed at: <http://www.lsr-online.org/pharmaceutical-needs-assessment.html>
4. The NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013 set out the legislative basis for developing and updating PNAs and can be found at: <http://www.dh.gov.uk/health/2013/02/pharmaceutical-services-regulations/>
5. The Integration Executive gave approval on 6 March 2018 for the PNA to be shared with the Health and Wellbeing Board.
6. The Integration Executive requested that the following areas in the PNA be reviewed:
 - a) The accuracy of the map of dispensing GP practices (page 37)
 - b) An indication of how influenza vaccination are commissioned in pharmacies (page 53)
 - c) The use of distance (online) pharmacies to provide additional services, such as drug reviews (page 78)

Further wording around each of these areas has been provided in the PNA report at the page number specified above.

Background

7. The Health and Wellbeing Board (HWB) has a statutory responsibility to prepare a PNA for Leicestershire and to publish it by March 2018. At its meeting in March 2017, the HWB delegated responsibility for the production of the PNA to the Integration Executive (IE).
8. The purpose of the PNA is to:
 - Identify the pharmaceutical services currently available and assess the need for pharmaceutical services in the future;
 - inform the planning and commissioning of pharmacy services by identifying which services should be commissioned for local people, within available resources, and where these services should be;
 - inform decision making in response to applications made to NHS England by pharmacists and dispensing doctors to provide a new pharmacy. The organisation that will make these decisions is NHS England.
9. The PNA is a statutory document that is used by NHS England to agree changes to the commissioning of local pharmaceutical services. As such, if NHS England receives a legal challenge to the services they commission based on the PNA, the local authority could also be part of that legal challenge. It is essential that the process that is followed meets the legislation that is set out and that the PNA is a robust document.
10. A PNA Reference Group was established to oversee the detailed production of the PNA documents for Leicester, Leicestershire and Rutland to ensure a consistent local approach. Membership of this group included: local authorities, NHS England, the Leicestershire Pharmaceutical Committee (LPC), Local Professional Network for Pharmacists and the Leicester, Leicestershire and Rutland Local Medical Committee, Clinical Commissioning Groups (CCGs) and Healthwatch. Although there was a common approach, separate PNAs have been produced for Leicester, Leicestershire and Rutland.
11. The principal resourcing for the development of the Leicestershire PNA was provided by the Leicestershire County Council Business Intelligence Service, with information and advice provided through the PNA Project Team by NHS England, the LPC, CCGs and others.

Consultation

12. The draft PNA was subject to a 60-day statutory consultation period. The Pharmaceutical Services Regulations specify that the Health and Wellbeing Board must consult with the following:-
 - the Local Pharmaceutical Committee (LPC)
 - the Local Medical Committee (LMC)
 - any persons on the pharmaceutical lists and any dispensing doctors list for its area

- any Local Pharmaceutical Service (LPS) chemist in its area with whom NHS England has made arrangements for the provision of any local pharmaceutical services
 - Healthwatch, and any other patient, consumer or community group in its area which in the view of the Health and Wellbeing Board has an interest in the provision of pharmaceutical services in its area;
 - any NHS trust or NHS foundation trust in its area
 - NHS England
 - any neighbouring Health and Wellbeing Board (HWB)
13. A pre-consultation draft of the PNA 2018 was submitted to the IE meeting on 1 August for comments. The PNA Reference Group signed off the draft document for public consultation at its meeting on Monday 25 September.
 14. The PNA consultation period ran from 2 October 2017 until 2 January 2018. All statutory consultees were consulted during this period.
 15. The Reference Group worked with Leicestershire County Council's Consultation Manager to design an effective consultation process. A questionnaire was developed to gain feedback on the draft PNA 2018 for Leicestershire.
 16. A total of 17 responses were made on the draft PNA questionnaire for Leicestershire. Official responses have also been made in writing by the Local Pharmaceutical Committee and NHS England. These results have been discussed at the Reference Group and have been incorporated into the final PNA.
 17. In addition to a public questionnaire, an engagement exercise took place in the summer of 2017 seeking local professionals' views of how community pharmacies serve the public and what, if anything, could be done to improve the service. The total number who responded to this professional questionnaire within Leicestershire was 61.

Conclusions from the PNA

18. The PNA concludes that community based pharmacies are meeting the current needs of the Leicestershire population for Essential, Advanced and Enhanced services.
19. No gaps have been identified in the provision of essential services during normal working hours or outside of normal working areas across the whole Health and Wellbeing Board area. Furthermore, no gaps have been identified in essential services that if provided either now or in the future would secure improvements or better access to essential services across the whole Health and Wellbeing Board area.
20. No gaps have been identified in the provision of advanced services across the whole Health and Wellbeing Board area. No gaps have been identified in the provision of advanced services at present or in the future that would

secure improvements or better access to advanced services across the whole HWB area.

21. Based on current information, no gaps have been identified in the provision of enhanced services across the whole Health and Wellbeing Board area. No gaps have been identified that if provided either now or in the future would secure improvements or better access to enhanced services across the whole Health and Wellbeing Board area.

Recommendations from the PNA

22. Equity of Service

NHS England (and where relevant Leicestershire County Council, East Leicestershire and Rutland Clinical Commissioning Group and West Leicestershire Clinical Commissioning Group) should:

- Keep locations and opening times under review to assess whether access to pharmacies for essential services is equitable for all Leicestershire residents.
- Work with pharmacies and the Local Pharmaceutical Committee to examine how equity issues can be further addressed and particularly how the requirements of “Community Pharmacy 2016/17 and beyond” are progressing and impacting on the county’s prevention agenda.
- Pharmacy service provision should be kept under review, in particular where provision has cross-county border use, to ensure that issues of quality and uniformity of access to advanced and community based services are regularly considered.
- Investigate if barriers to access exist for individuals whose main language is not English. The PNA Professional Survey has highlighted a potential barrier to access for the Polish community in Leicestershire.

23. Promote optimal use of pharmacy services in promoting health and healthcare management

NHS England (and where relevant Leicestershire County Council, East Leicestershire and Rutland Clinical Commissioning Group and West Leicestershire Clinical Commissioning Group) should:

- Support the implementation of Healthy Living Pharmacies (HLPs) to promote healthier lifestyles through pharmacies so that individuals can gain advice and support in reducing unhealthy behaviours and adopting healthier ones. Data tracking the implementation of this HLP framework should be routinely available.
- Ensure that the promotion of the healthy lifestyles (Public Health) requirement of the essential services contract is fulfilled. While NHS England retains responsibility for this area of the pharmacy contract, local campaigns should in future be jointly defined by NHS England, Local Authority Public Health and the Clinical Commissioning Group.

- Consider the opportunity to include and develop the role of pharmacies in commissioning strategies and through the wider Sustainability and Transformation Plans, particularly in relation to providing services which deflect work out of primary care general practice.
- Assess levels of uptake of advanced and community based services and follow-up low or high performers in order to share best practice.

24. Implications of Community Pharmacy 2016/17 and beyond implementation

NHS England (and where relevant Leicestershire County Council, East Leicestershire and Rutland Clinical Commissioning Group and West Leicestershire Clinical Commissioning Group) should:

- Provide detailed guidance to the Health and Wellbeing Board on new responsibilities given to it in connection with regulations regarding mergers and consolidation of community pharmacies within the Health and Wellbeing Board area.
- Review evidence of impact on services annually and report any findings to the Health and Wellbeing Board with appropriate advice.

Policy Developments

25. The landscape of health care in Leicester, Leicestershire and Rutland is changing through local and national policy developments which are underway, but their full impact on Community Pharmacy is not yet known. Appendix K provides a brief overview of the current developments. This appendix will be updated annually to reflect developments as they arise and any findings will be reported to the Health and Wellbeing Board with appropriate advice.

Officers to Contact

Mike Sandys
 Director of Public Health
 Leicestershire County Council
 Tel: 0116 305 4239
 Email: mike.sandys@leics.gov.uk

Caroline Boucher
 Head of Business Intelligence & Economic Growth
 Leicestershire County Council
 Tel: 0116 305 7262
 Email: caroline.boucher@leics.gov.uk

Natalie Greasley
 Public Health Business Partner
 Leicestershire County Council
 Tel: 0116 305 4266
 Email: natalie.greasley@leics.gov.uk

List of Appendices

- a) Appendix A: PNA Project Team Terms of Reference
- b) Appendix B: 2015/16 Quality and Outcomes data for Leicestershire County and the Districts
- c) Appendix C: 2017 Health Profiles for Leicestershire and the Districts
- d) Appendix D: Full list of pharmacy opening hours
- e) Appendix E: Professionals Pharmacy Questionnaire
- f) Appendix F: Professionals Pharmacy Questionnaire Summary Report
- g) Appendix G: Leicestershire Draft PNA Summary Document for Statutory Consultation
- h) Appendix H: Statutory Consultation Questionnaire
- i) Appendix I: Statutory Consultation Summary Report
- j) Appendix J: Statutory Consultation Easy Read Questionnaire
- k) Appendix K: Policy Developments Related to Community Pharmacies
- l) Appendix L: Leicestershire's PNA 2018 Easy Read

Relevant Impact Assessments

- 26. The PNA will be subject to an Equality and Human Rights Impact Assessment (EHRIA). This will be published with the final document.